



DuPont Community
CREDIT UNION



# REPORT FROM THE CHAIR

DuPont Community Credit Union (DCCU) experienced another positive year in 2024 as we demonstrated our continued commitment to our membership and the community. Here are some highlights from 2024:

Angie M. Simonetti, Chair, Board of Directors

#### Financing the Goal of Homeownership

We funded \$59.4 Million in real estate loans in 2024, helping 260 members purchase or refinance their homes. We remain committed to supporting the evolving mortgage needs of our members, as demonstrated by the introduction of RateDrop Mortgage, an innovative mortgage loan that allows you to lower your mortgage interest rate every 12 months if rates decrease. RateDrop Mortgage is an example of our focus on providing relevant solutions that support the financial wellness of our members.

#### **Providing Quality Lending Solutions**

In 2024 we served the lending needs of over 7,400 members as we funded \$61.8 Million in auto loans, \$14.4 Million in credit card lending, and \$42.3 Million in home equity loans. Our Rebate Program returned over \$2 Million in paid interest to members with a consumer loan – credit card, auto, personal, and/or home equity. Additionally, we continue to support the business lending needs of our members, funding \$18.9 Million in business loans.

#### **Expanding Innovative Banking Options**

We expanded our Video Banking services in 2024, adding two new locations. In addition to the drive-up ATMs at Grottoes, West Staunton, and Windward Pointe in Fishersville, Video Banking is also available at our West Main location in Waynesboro and our South High Street location in Harrisonburg. Video Banking ATMs provide standard ATM functionality along with the opportunity for members to speak with a

DCCU representative by video to ask questions or request assistance.

#### **Supporting Community Financial Health**

In 2024, we launched the DCCU Cares Foundation, a non-profit organization created to formalize and expand on the longstanding charitable efforts of DCCU. The DCCU Cares Foundation has a vision to provide solutions that help improve financial wellness, promote education, drive engagement, and grow community partnerships.

#### **Giving Back to Our Community**

Supporting local organizations throughout the Shenandoah Valley is important to us. In 2024, DCCU provided sponsorship donations to 123 organizations, totaling over \$107,000 to help fund their initiatives and achieve their goals. DCCU Shred Days are popular events that meet a need while giving back at the same time. While shredding your sensitive documents for free, we also collect donations for the Blue Ridge Area Food Bank. Through our Spring and Fall Shred Days, we collected enough food and monetary donations to help the Food Bank provide over 48,000 meals for families in need. DCCU employees also contributed over 1,000 volunteer hours throughout our field of membership, providing support in a hands-on way.

These highlights reflect some of the ways we deliver value to our members and help make a difference in our community. We are encouraged about 2025 and excited for the many years ahead. On behalf of the Board of Directors and the staff of DuPont Community Credit Union, we appreciate your membership and continued support of our financial cooperative.



### SUPERVISORY COMMITTEE REPORT

Bruce F. Hamrick, Chair, Supervisory Committee

The Supervisory Committee is appointed by the Board of Directors to oversee the operation of the Credit Union. This Committee acts as your member advocate. It strives to assure members that DCCU is operated in a financially safe and sound manner so that members' assets are protected.

During 2024, the Supervisory Committee was composed of the following members: Bruce F. Hamrick (Chair), Eugene F. Walker (Secretary), Wesley B. Wampler (Member), Robin W. Ruleman (Member), Marissa S. Helmick (Member), Pamela B. Adams (Associate Member), and Jonathan S. Lohr (Associate Member). The Committee is assisted by the Internal Audit Department, which is lead by, Leslie Miller, CPA.

As required by law, DCCU's Annual Opinion Audit is performed by an independent CPA firm. The 2023 end-of-year CPA report stated that DCCU's financial statements were prepared in accordance with generally accepted accounting principles. Noted exceptions and/or recommendations were promptly addressed in 2024 by DCCU staff. The audit firm of Elliott Davis, CPAs, performed the annual opinion audit.

Our most recent routine joint examination was completed in 2024 by the Virginia Bureau of Financial Institutions and NCUA. DCCU received good ratings for financial safety and soundness. All recommendations were promptly responded to by the Board and Management. DCCU continues to work hard to protect members from fraud. However, an important part of fraud reduction is member vigilance. This Committee urges each member to routinely monitor his or her DCCU statements and/or accounts and report any suspicious activity promptly.

In summary, your Credit Union is being operated in a safe and sound manner and continues to be in excellent financial condition.



# TREASURER'S REPORT

The 2024 financial performance and accomplishments are reflected by category in detail below.

Christopher D. Terry, Treasurer, Board of Directors

#### **Balance Sheet**

Assets increased at a rate of 4.0% or \$72.2MM, ending 2024 at \$1.86B. Member savings increased 3.1% or \$50.9MM during 2024. With savings growth outpacing loan demand, the ratio of our loans to assets decreased from 63.9% to 61.2%. Total loans outstanding decreased by -0.3% or -\$3.0MM. The investment portfolio decreased -2.0% or -\$8.0MM during the year. All of our investments are issued by the U.S. Treasury, U.S. Government Sponsored Enterprises, or include credit protection.

Figure 1 Assets, Savings, Loans (Millions of dollars)

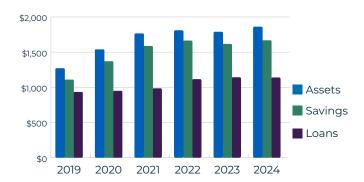
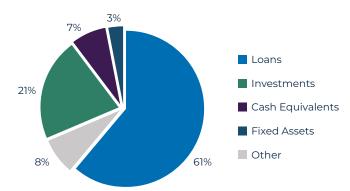


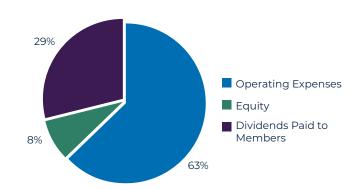
Figure 2 Asset Distribution



#### Net Income

Net income for 2024 decreased -\$9.4MM or -51.6% compared to 2023, due to losses on investments of -\$9.2MM as part of the restructuring of a portion of our investment portfolio. This investment restructure positions us for stronger longer-term return, including recovery of the upfront losses realized, on our investment portfolio. Due to sustained higher interest rates in 2024, dividends and interest paid to members increased significantly by \$8.5MM or 39.3% compared to 2023.

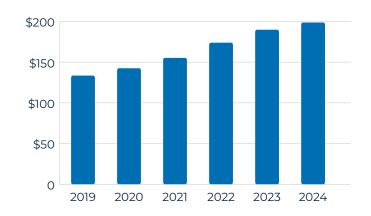
Figure 3 Income Distribution



#### **Equity (Net Worth)**

Our equity ratio increased from 10.61% of assets at year-end 2023 to 10.67% at year-end 2024. The \$160.5MM of equity helps maintain our sound financial position.

Figure 4 Equity, Excluding OCL (Millions of dollars)



#### **Loan Quality**

Our delinquency rate (based on all loans in the portfolio) of 0.32% at year-end 2023 was unchanged at the end of 2024, which remains in line with our historical average. Net write-offs decreased from \$2.5MM or 0.22% in 2023 to \$2.3MM or 0.20% in 2024.

#### **Summary**

These financial results reflect strong performance and stability in DCCU's Balance Sheet. This strong position will enable DCCU to continue providing various forms of member-giveback and to make investments in our products, services, and delivery channels.

We look forward to another strong year in 2025 and, as always, appreciate your cooperation and support!

	Income				
7	Loan Interest				
	Loan Interest Rebate				
Ш	Investment Income				
~	Other Income				
	Gain (Loss) On Investments				
Ш	Gain (Loss) Disposition Of Assets				
	Corporate Stabilization Income				
	<b>Total Gross Income</b>				
J	Expenses				
	Employee Compensation				
in	Benefits/Training				
	Association Dues				
Ш	Cost Of Space				
	Furniture & Fixtures				
2	Debit Cards				
$\overline{A}$	Software Support				
U	Cost Of Operations - Other				
U	Marketing/Promotions				
	Provision For Loan Losses				
	Professional Services				
	Loan Expenses				
	Credit Cards				

Retair <b>Total</b>	ned Earnings  Equity  Equity (Excluding OCL)	\$160,526,501 \$198,723,361		\$136,487,281 \$189,868,030		\$24,039,220
Retair	•	<b></b>		A		**
	nod Farnings	178,823,723	9.6%	169,968,392	9.5%	8,855,33
A	mulated Other Comprehensive Loss (OCL)	(38,196,860)		(53,380,749)		15,183,889
Reser		\$19,899,638		\$19,899,638		\$
Equit						
Total	Liabilities	\$1,701,882,248	91.4%	\$1,653,687,489	92.4%	\$48,194,759
Other	r Liabilities	18,452,168	1.0%	22,138,868	1.2%	(3,686,700
Loans	s Payable	8,520,000	0.5%	7,640,000	0.4%	880,000
Accou	unts Payable	573,836	0.0%	828,547	0.0%	(254,71
Check		491,664,140		465,103,217	26.0%	26,560,92
Certif	icates	476,829,885	25.6%	428,387,992	23.9%	48,441,89
Mone	ey Market	347,143,908	18.6%	356,850,946	19.9%	(9,707,038
Regul	lar Shares/Clubs/IRA's	353,027,456	19.0%	367,421,672	20.5%	(14,394,216
Corpo	orate Drafts Outstanding	\$5,670,855	0.3%	\$5,316,247	0.3%	\$354,60
Liabil	lities And Equity					
Total	Assets	\$1,862,408,749	100.0%	\$1,790,174,770	100.0%	\$72,233,97
Other	r Assets	121,971,955	6.5%	95,484,979	5.3%	26,486,97
NCUA	A Deposit	15,190,236	0.8%	15,294,482	0.9%	(104,246
Furnit	ture/Fixtures (Net)	6,852,629	0.4%	7,256,924	0.4%	(404,295
Buildi	ing/Land (Net)	48,238,731	2.6%	48,171,442	2.7%	67,28
	ued Income (Investments)	1,182,775		1,569,139		(386,364
Accru	ued Income (Loans)	3,318,604	0.2%	3,137,857	0.2%	180,74
Invest	tments	392,340,779	21.1%	400,377,104	22.4%	(8,036,325
	And Cash Equivalents	132,982,265	7.1%	75,546,259	4.2%	57,436,00
	s To Members (Net Of Allow For Loan Loss)	\$1,140,330,775		\$1,143,336,584		\$(3,005,809
Asset	ts	Amount	% Of Assets	Amount	% Of Assets	Differenc
	d To Equity	\$8,855,330	8.4%	\$15,940,053	15.5%	\$(7,084,72
Curre Exper	nt Expected Credit Loss One-Time Adoption	\$-	0.0%	\$2,349,300	2.3%	\$(2,349,30
Net In	ncome	\$8,855,330	8.4%	\$18,289,353	17.8%	\$(9,434,02
Total	Paid To Members	\$30,270,580	28.8%	\$21,736,374	21.2%	\$8,534,20
Divide	ends	12,202,506	11.6%	9,752,643	9.5%	2,449,86
Certif	icate Interest	\$18,068,074	17.2%	\$11,983,731	11.7%	\$6,084,34
	To Members					
	Operating Expense	\$66,161,331		\$62,581,080		\$3,580,2
	r Expenses	590,853		424,096		166,75
	wed Money Expense	207,073		307,771		(100,698
	t Cards	3,136,990		3,903,859		(766,869
	Expenses	1,609,883		1,447,177		162,70
	ssional Services	804,482		814,115		(9,63
	sion For Loan Losses	2,603,814		2,393,785		210,02
	eting/Promotions	1,188,268		1,212,392		(24,12
	Of Operations - Other	7,010,178		6,680,623		329,5
	vare Support	1,895,980		1,735,855		160,13
	: Cards	2,857,731 8,165,616		7,704,250		461,36
	Of Space ture & Fixtures	3,109,807 2,857,731		3,005,014 2,757,584		104,79
	of Space	186,631		159,467		27,10
	fits/Training	7,578,753		7,550,085		28,6
	oyee Compensation	\$25,215,272		\$22,485,007		\$2,730,2

2024

\$69,747,097 66.2%

(2,051,472) -1.9%

17,033,586 16.2%

29,777,773 28.3%

(9,247,123) -8.8%

\$105,287,241 100.0%

27,380 0.0%

0 0.0%

Amount % Of Gross Income

2023

\$62,394,161 60.8%

(491,920) -0.5%

14,097,508 13.7%

27,056,361 26.4%

(415,082) -0.4%

(34,220) 0.0%

\$102,606,807 100.0%

0 0.0%

Amount % Of Gross Income

Difference

\$7,352,936

(1,559,552)

2,936,078

2,721,412

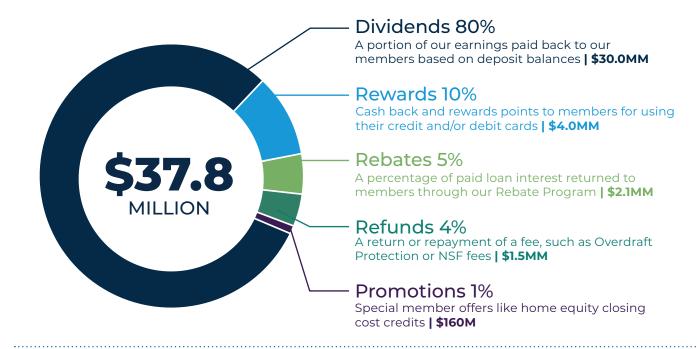
(8,832,041)

\$2,680,434

61,600

### MEMBER GIVEBACK

Providing value to the membership in the form of dividends, rewards, rebates, refunds, and promotions is an important part of being a financial cooperative. The highlights below are a few ways DCCU members benefited in 2024.



### **COMMUNITY GIVEBACK**

Giving back to the communities we serve is a big part of what makes us a credit union. Here are a few of the ways we supported the community in 2024:



#### **Shred Days**

Each Spring and Fall, we host Shred Day events at several of our branch locations. In addition to shredding sensitive documents for free, we also accept food and monetary donations for the Blue Ridge Area Food Bank.

**2,568**Attendees

**87,450** Pounds of shred

\$10,254

**8,751**Pounds of food

48,308 Meals provided by

the Food Bank (donations + pounds of food)



#### Volunteering

DCCU employees enjoy getting out in the community and giving back to local organizations in a hands-on way.

**1,051**Total Volunteer Hours



#### **Sponsorship Donations**

Sponsorships are one of the many ways that DCCU gives back to the community. From schools to non-profits, DCCU sponsorships help a variety of organizations.

**123**Organizations

Supported

**\$107,253**Donated



## **BOARD OF**DIRECTORS

DCCU's Board of Directors is comprised of members who volunteer their time and expertise to the membership by overseeing the management of the Credit Union. Directors serve three-year terms and are elected by the membership. Associate Directors are appointed by the Board and serve one-year terms.

Angie M. Simonetti Chair

Michael P. Blinn Vice Chair

David A. Kirby Secretary

**Christopher D. Terry** *Treasurer* 

**Drew Ellen Gogian** Director

Marvin G. Copeland, Jr. Director

Janet P. Mangun Director

Everett J. Campbell, Jr. Director Emeritus

S. Mischelle Duprey Associate Director

William D. Russell Associate Director

Steve F. Elkins President/CEO

## **GOVERNANCE**

## COMMITTEE

Responsible for ongoing review and recommendations concerning the governance of the Credit Union to enhance the leadership quality, effectiveness, and strategic impact of the Board and all elements of the governance structure. The Governance Committee is also responsible for the development process and thoughtful nomination of Board members.

Marvin G. Copeland, Jr. Board Director,

Committee Chair

**Drew Ellen Gogian** Board Director

Janet P. Mangun Board Director

Mary Louise Yates Member

David D. Passmore Member



